# CER Ticketing Roadmap for seamless international passenger rail travel

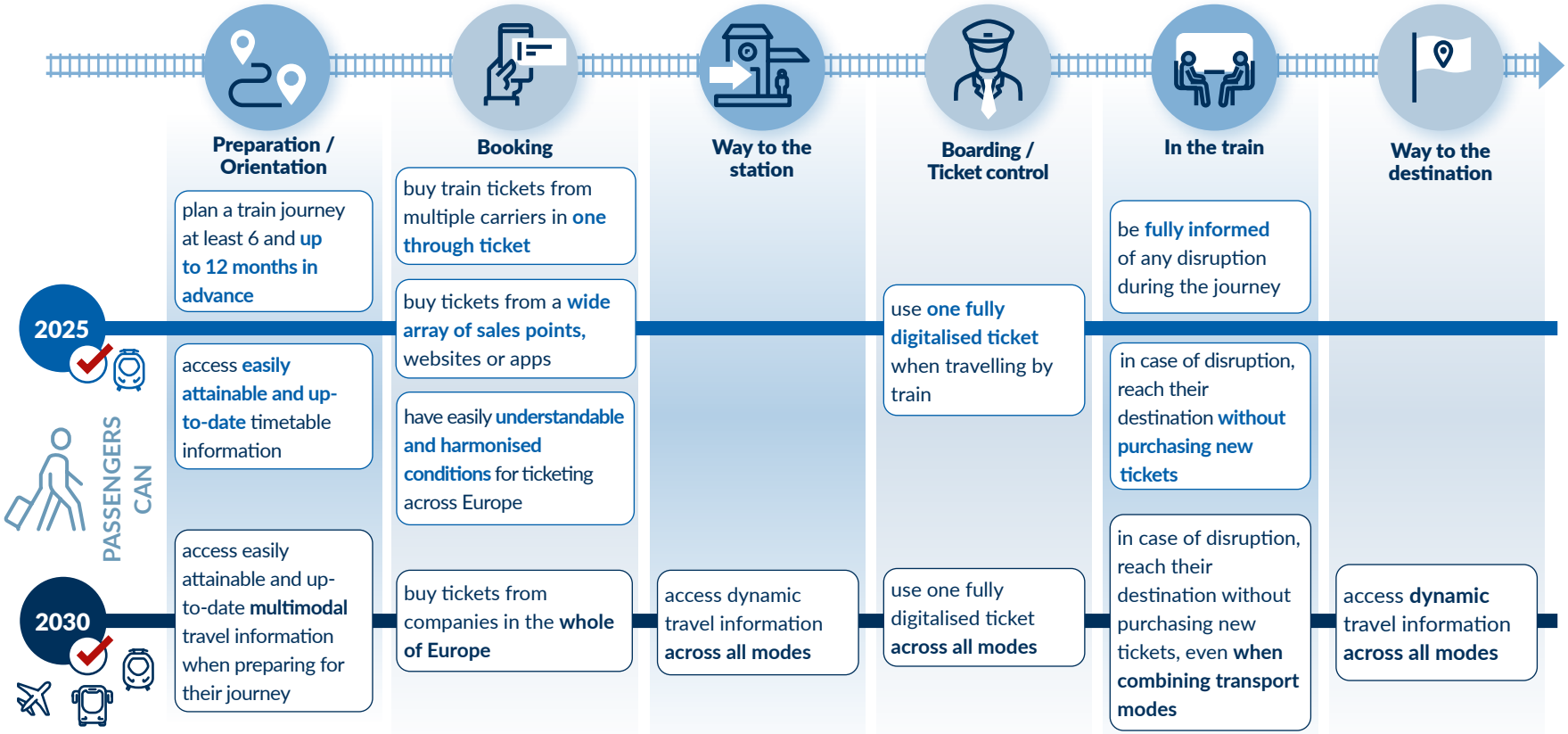
CER
*The Voice of European Railways*

## The vision

Passengers will have a seamless user experience when searching, selecting, buying and using rail services, including first and last mile transport, with:

- access to **simple, reliable and comprehensive online information** regarding timetables, prices, dependable real-time information and ticket purchasing for (rail) transport services, both domestic (urban, regional, long-distance) and international
- **easy acceptance throughout Europe** of tickets issued by different railways and ticket vendors
- **guidance in case of travel disruption** on onward journey options and passenger rights

## How we get there




## What we need to achieve it

- **Financial and regulatory support** for the Ticketing Roadmap
- **Facilitated cooperation** between rail companies as part of the overall objective to achieve the Green Deal
- Data exchange based on **voluntary contractual agreements** and explicit recognition of the **rights of data generators**
- A **level playing field** for all transport modes to improve the competitiveness of rail

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